



Troubleshooting Guide

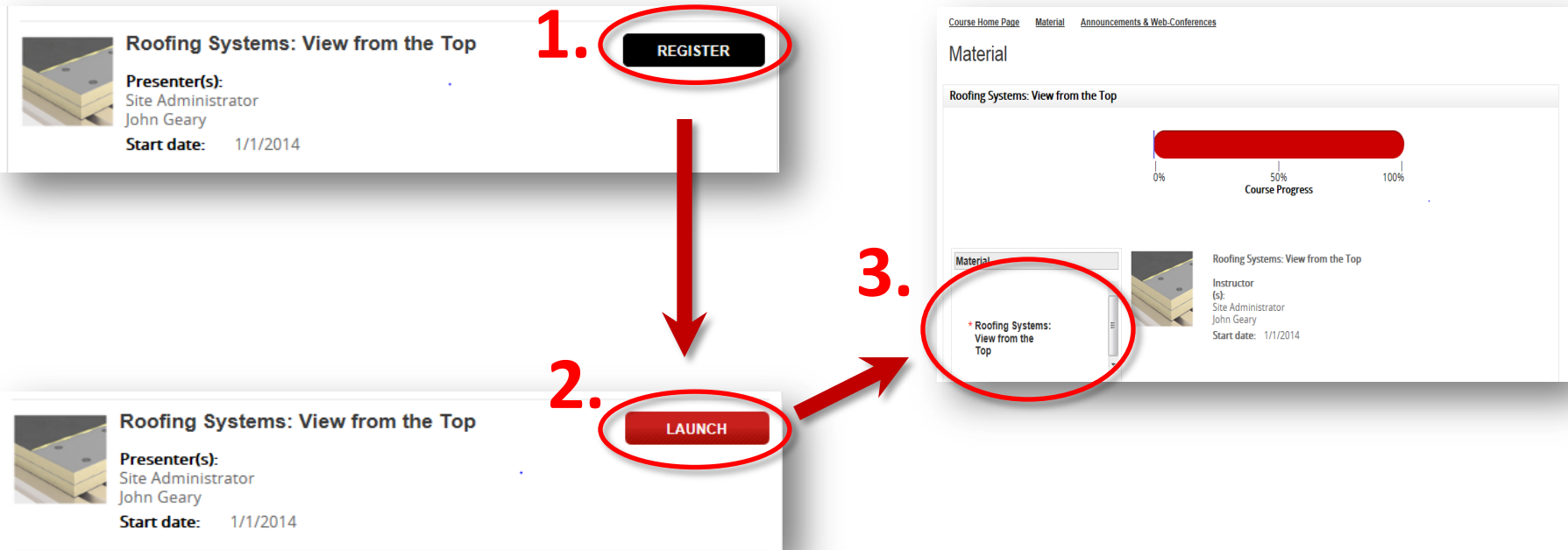


Troubleshooting – Firestone Building Products University

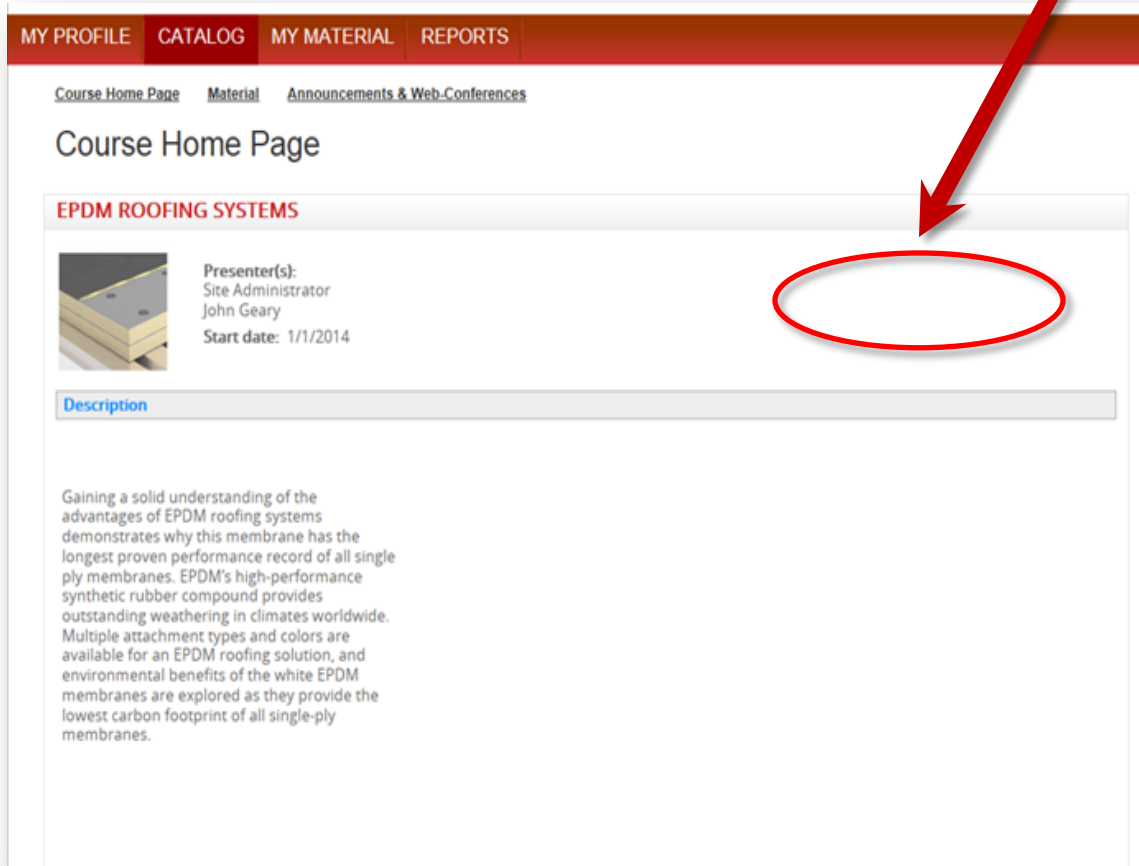
Q: How do I launch the Firestone Building Products University online courses?

A. Login - <http://firestonebpu.interactyx.com/login.aspx>

1. Select the course you would like to take and click the Register button.
2. Select the Launch button.
3. Select the material for the course (example: Roofing Systems: View from the Top)



Q: What if the course I selected won't launch? There is no launch button available. (A launch  button should appear here)

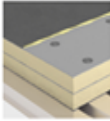


MY PROFILE CATALOG MY MATERIAL REPORTS

[Course Home Page](#) [Material](#) [Announcements & Web-Conferences](#)

Course Home Page

EPDM ROOFING SYSTEMS



Presenter(s):
Site Administrator
John Geary

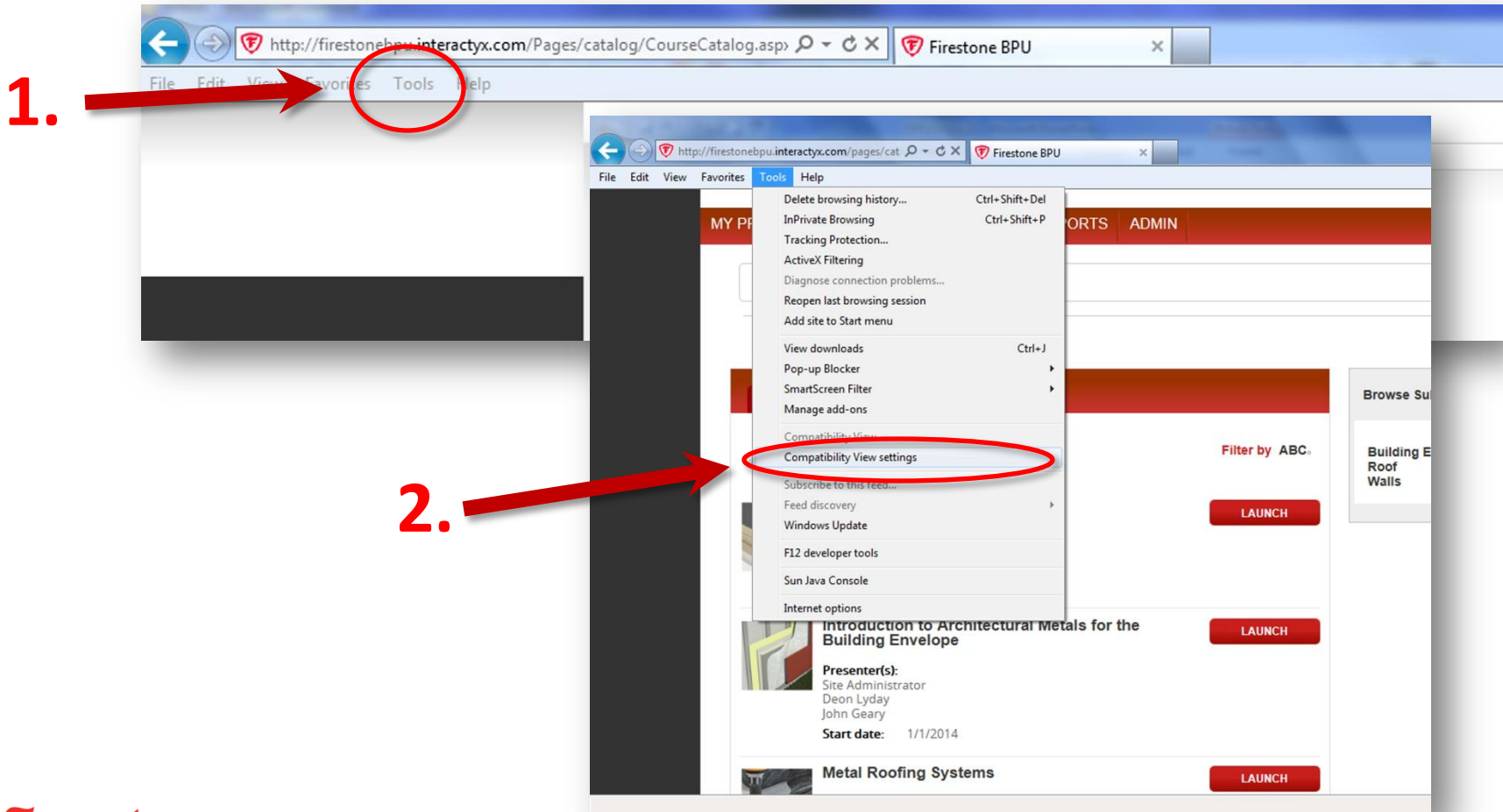
Start date: 1/1/2014

[Description](#)

Gaining a solid understanding of the advantages of EPDM roofing systems demonstrates why this membrane has the longest proven performance record of all single ply membranes. EPDM's high-performance synthetic rubber compound provides outstanding weathering in climates worldwide. Multiple attachment types and colors are available for an EPDM roofing solution, and environmental benefits of the white EPDM membranes are explored as they provide the lowest carbon footprint of all single-ply membranes.

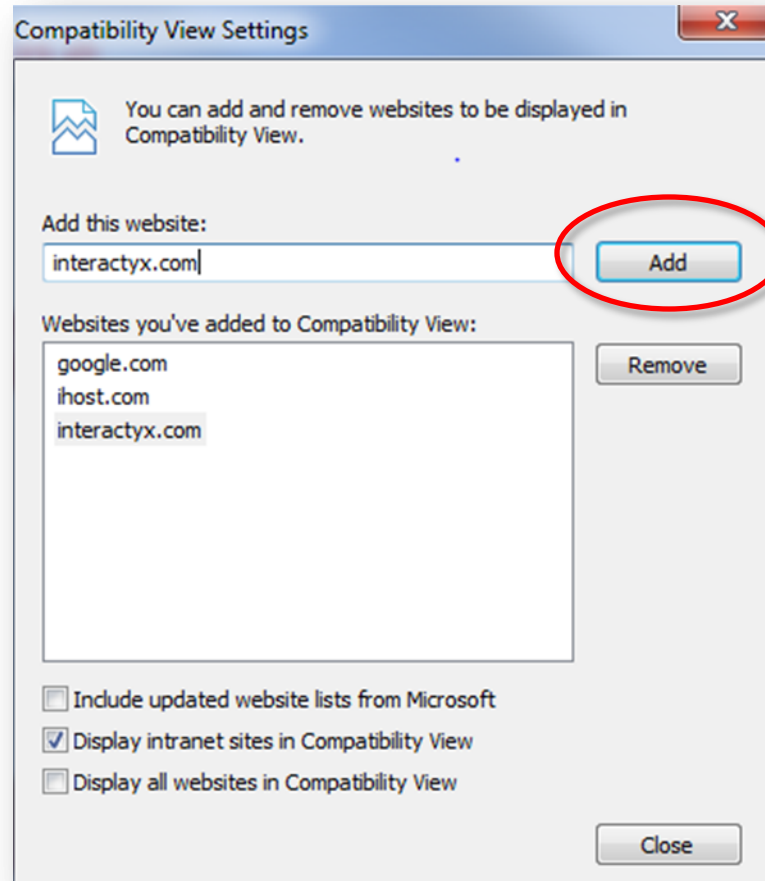
Troubleshooting – Firestone Building Products University

- A. (Continued from previous page) For IE users - go to the top of your browser
1. Select “Tools”
 2. Select “Compatibility View Settings”



Troubleshooting – Firestone Building Products University

- A. (Continued from previous page)
3. Add the website to compatibility view and refresh your screen.
This should fix the issue.



Continuing Education Credits

With our online education tool....

You can earn one or two hours of Continuing Education Credits for AIA and RCI certification upon successful completion of the courses.

Be sure to select the course name containing “Continuing Education Credits”

If you have any questions, please email BuildingProductsUniversity@firestonebp.com