Troubleshooting Guide

Q: How do I launch the Firestone Building Products University online courses?

A. Login - http://firestonebpu.interactyx.com/login.aspx

1. Select the course you would like to take and click the Register button.
2. Select the Launch button.
3. Select the material for the course (example: Roofing Systems: View from the Top)
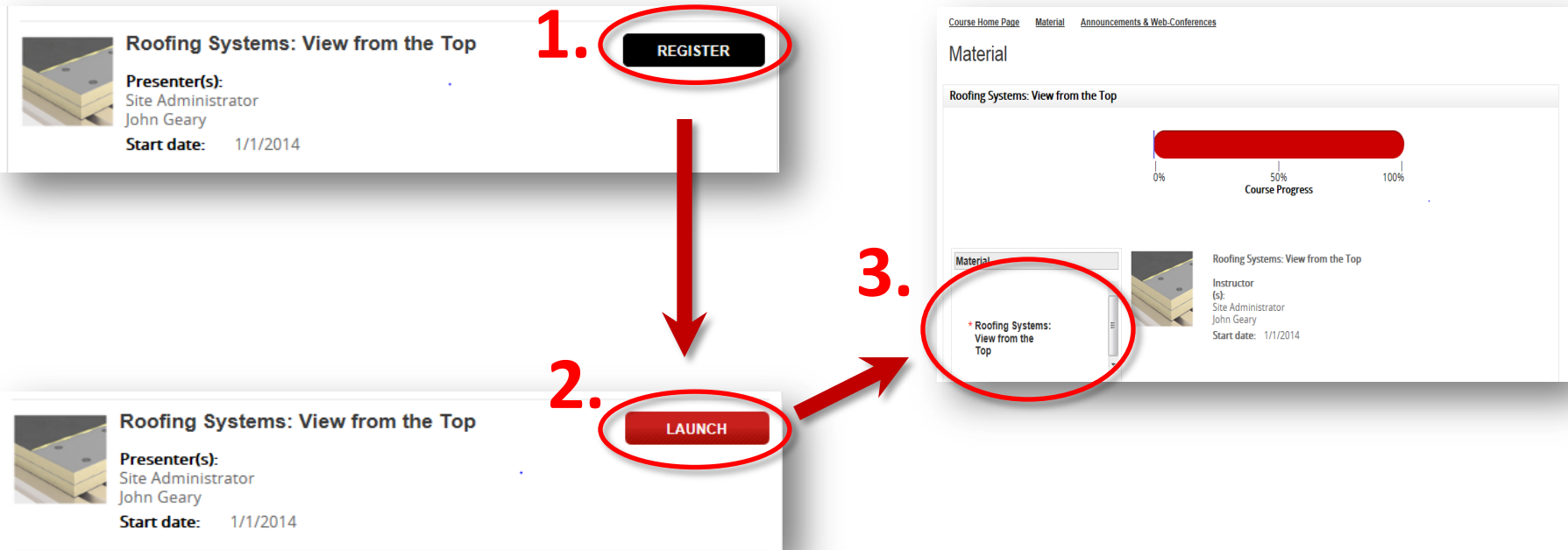
Q: What if the course I selected won't launch? There is no launch button available. (A launch [LAUNCH] button should appear here)

Troubleshooting – Firestone Building Products University

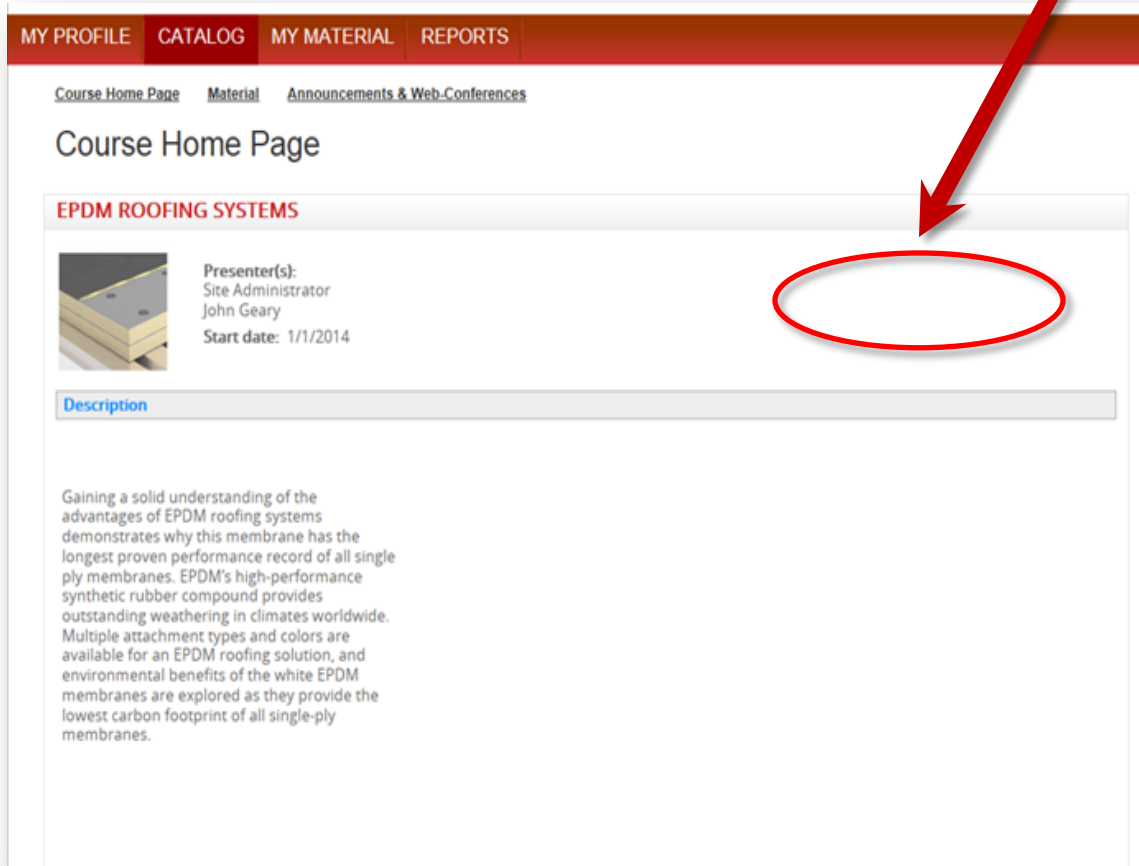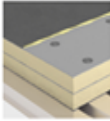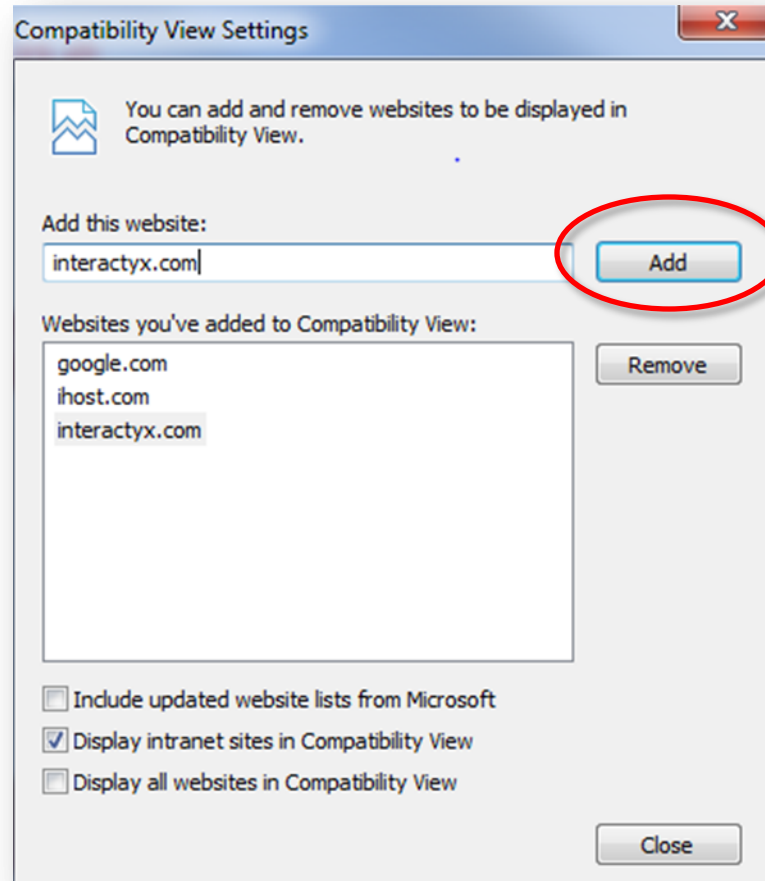A. (Continued from previous page) For IE users - go to the top of your browser
1. Select "Tools"
2. Select "Compatibility View Settings"

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A. (Continued from previous page)
3. Add the website to compatibility view and refresh your screen. This should fix the issue.

3.

Continuing Education Credits

With our online education tool….

You can earn one or two hours of Continuing Education Credits for AIA and RCI certification upon successful completion of the courses.

Be sure to select the course name containing "Continuing Education Credits"

If you have any questions, please email BuildingProductsUniversity@firestonebp.com

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